

# come and work with us

The Barhale logo consists of a stylized 'B' icon followed by the word 'Barhale' in a bold, sans-serif font.

## Stakeholder Consent/ Customer services assistant

### The Role:

Within one of our frameworks we have the requirement for a Stakeholder Advisor/ Consent person with also additional duties to assist with customer liaison. The role involves supporting the framework manager to ensure consents are applied for and in place prior to works taking place, coupled with liaising with external stakeholders and customers. To ensure policies and standards are in place and adhered to.

### Key Responsibilities:

#### Communication and meetings

- Attend client meetings and support their Stakeholder & Customer initiatives
- Attend traffic liaison group
- Maintain external liaison and learning, and circulate
- Develop and deliver customer training courses & TBT's

Consents

#### Reporting and analysis

- Identify environmental good practice for inclusion in Company communications
- Monitor and review environmental performance data to drive improvements
- Undertake site inspections and audits to programme
- Undertake incident investigation to learn lessons and implement improvements

### Key measures & targets:

- Undertake minimum of four site visits per month
- Assist in maintaining CEMARS accreditation

### Key relationships:

- Quality & Systems Advisor
- Customer and Stakeholder Engagement Manager
- Regional Managers, Operations Managers, Contracts Managers and Site Agents

### Person Specification:

The successful candidate is likely to meet all of the following criteria:

#### Essential

- Experience in a similar role, but maybe looking for the next step into a management role.
- Experience of on or off site support in construction, infrastructure or consultancy sectors, or associated industries
- Effective communicator with excellent presentation and report writing skills
- An excellent team player, demonstrating the ability to liaise with all levels of staff including senior managers and operatives
- Current full driving licence

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## Desirable

Experience in a similar sector, ideally gained through working with or for a water company Affiliate or Associate IEMA or equivalent qualification. Could be a part time role.

## Benefits:

As well as offering a competitive salary, remuneration for this role includes flexible benefits, which provides a range of guaranteed benefits including but not limited to:

- Company car/car allowance
- 5% Company pension contribution
- Life Assurance at 2 x notional salary
- Single persons private medical cover
- Permanent Health Cover

## About Barhale:

Barhale is one of the largest privately owned infrastructure specialists in the UK and was originally formed in 1980 as a specialist tunnelling contractor diversifying over the years into various civil engineering areas. Barhale works UK-wide across the water, transport, energy and developer services sectors providing design, construction and maintenance services under long-term contracts, with blue-chip public, regulated and private clients. The company employs over 600 people in the UK, has an annual turnover of £120m and a distinctive set of values that are fundamental to our approach to business sustainability.

Our business activity is carried out for the following principal sectors:

**Water:** Civil Engineering, Tunnelling, Pipelines and Utilities

**Transport:** Rail, Aviation, Waterways, Highways and Bridges

**Energy:** Power Generation, Power Transmission and Distribution, Waste

**Developer Services:** Civil Engineering across private sector developers UK wide

**Specialist Businesses:** Tunnelling, Mechanical and Electrical and Barhale Construction Services (BCS Group)

## How to apply:

Please send your current CV and covering email outlining your suitability for the role and quoting the reference number to [careers.southern@barhale.co.uk](mailto:careers.southern@barhale.co.uk).

We are an equal opportunities employer. We are determined that no job applicant or employee receives less favorable treatment on the grounds of sex, pregnancy or maternity, gender re-assignment, sexual orientation, religion or belief, marriage or civil partnership, age, race or disability. All information will remain confidential to Barhale and will be handled in accordance with the requirements of the Data Protection Act.