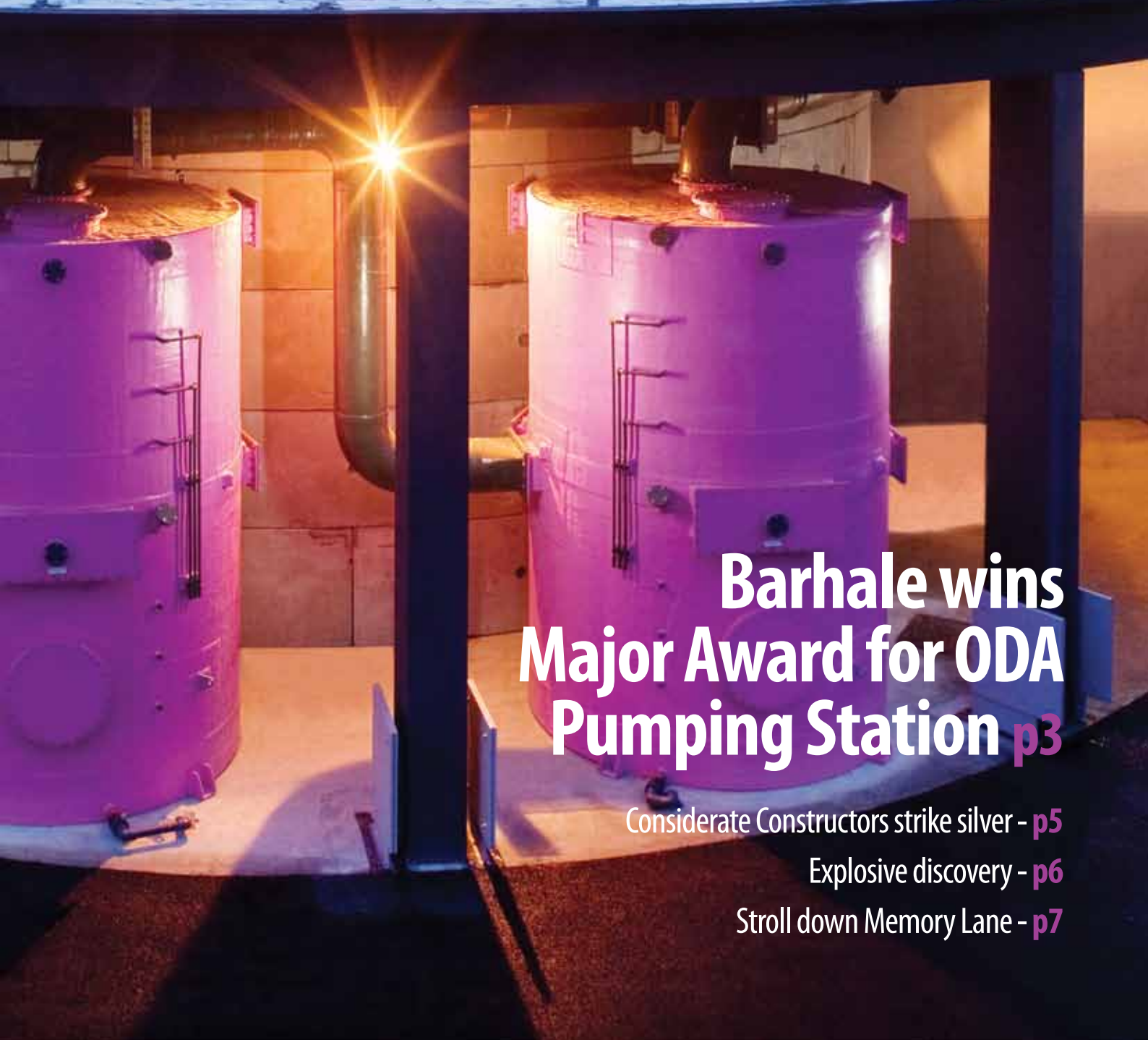




Barhale *news*

Summer 2011

Safety | Communication | Quality | Integrity | TeamSpirit | Caring | Trust | Pride



Barhale wins Major Award for ODA Pumping Station **p3**

Considerate Constructors strike silver - **p5**

Explosive discovery - **p6**

Stroll down Memory Lane - **p7**



Dennis Curran Chairman

welcome

When I look at our vision and values, the foundations on which Barhale has been built, I see more than words on a page or poster. I see action. And I see our people doing the right thing and acting in the right way every working day.

In this refreshed edition of Barhale News you will find examples of the Barhale values in action on almost every page.

Safety. Daryl Cook, aged just 22, is a site engineer on our Bounds Green project in north London and has been named joint winner of the 'Young Person of the Year in Thames Water's Excellence in Health and Safety Awards. It's great to see the next generation coming along and picking up the baton, so to speak, and upholding the Safety Sword of Honour we won last year. Well done!

Communication. This comes in all forms, whether it is this copy of Barhale News or the new monthly Cascade that keeps us in touch with what's going on. Good communication is also to do with how we engage with people outside the business. Our people in Barhale WSP have been doing a great job in Yorkshire and you can read how they went the extra mile to forge links with a local school.

Quality. We judge ourselves and our work by the strictest criteria. It is something we have to do if we are serious in our drive for continual improvement. Well, the tests

don't come much tougher than CEEQUAL, the UK industry assessment scheme for improving sustainability. You can read the story of how we then went on to win the outstanding achievement award.

Integrity. This value is all about the way we go about our business and there's no clearer illustration of this than the Considerate Constructors Scheme where this year, once again, Barhale sites were recognised as among some of the best in the country.

Teamspirit. Well, this is something that's very close to my own heart as I strongly believe that no matter how much the company grows, we are all part of the same Barhale team. I was really happy to be able to bring team members together for a celebration of long-service for those who have been with us for 20 years or more and to say thank you and take time to reflect on how far we've come over the past 30 years or so.

Caring. A good example is the good work that is done on behalf of others less fortunate than ourselves. If you look up to the heavens on 18 June, you just might

see the three lads from BCS who are taking part in a charity skydive on that day. Good luck to them and a big thank you to everyone who cares enough to help others in so many different ways.

Trust. Our customers place a great trust in us every day. Wherever we are working, we represent their businesses and their reputations. So there is a big responsibility to get things right. For two Barhale teams working in the eastern region, a couple of 'discoveries' called for swift action and the correct call. They passed on both counts.

Pride. Taking pride in your work can be the difference between an ok job and a great job. It can also be the difference between a one-off contract and repeat business. At Bolton and Bishampton, local people have been singing Barhale's praises.

As I said at the beginning, our values are more than words – they are a way of life. I see them demonstrated in our people and in our projects. And that is why, while there is no room for complacency, I am happy for anyone to judge us by our deeds.

Shared Vision and Values

The transition between owner/founder and a new Chief Executive can sometimes be tricky. But Mark Cutler and I share the same vision and values for Barhale and we both see enormous potential in the development of the company.

Mark is a chartered civil engineer and joined Barhale in the Autumn of last year after an early career with Tarmac and Carillion and then latterly as Managing Director of Morgan Est. Although still in his prime at 42, Mark won the prestigious Civil Engineering Manager of the year as long ago as 2001. But what is interesting is that Mark chose Barhale in preference to other perhaps bigger companies because of the opportunity to help shape a good company to become great. We also both sensed we would work well together and that we had complimentary skills.

Over the last few months we have been working on formalising the transition which comes with appointing a successor to run the day to day business.

This is quite normal in family businesses but needs a lot of planning and recognition of good practice. To help us with this we have enlisted the support of the Institution of Family Businesses (IFB) who have assisted us in discussions between the family and the company management team resulting in a family charter and a restructured board.



All of this recognises that my role as Chairman is quite different to the time when I was running the business. I have handed this responsibility over to Mark and I am delighted with the progress we are making. However I will always feel the sense of responsibility towards helping maintain the values of the company and the customer focus which makes us special. I will also stay keenly interested in the development of our people and the contribution each of you makes to our safety culture.

One of the initiatives that I am therefore pleased to champion is the Chairman's Safety Programme. This might see me turn up at your site and share with you some of my experiences, but also to recognise your contribution towards winning the Sword of Honour last year – the ultimate measure of a company's safety culture and performance of which I am extremely proud.

I am also very proud of my grandchildren and the recent transition has allowed me more time to see them growing up, whilst not needing to concern myself (too much) over the operational issues in the business. As we enter the May flyfishing season and of course the summer months, I hope to achieve a good balance between being an engaged and responsible Chairman and possibly some charity work, whilst starting to enjoy some free time with friends and family.

Mark and I have worked out a plan to allow us to cover our extensive external commitments with greater focus, and feedback so far from our customers has been welcoming of our twin presence. Our vision is to be the best and strongest Chairman/CEO team in the industry - we are certain that this will continue to set Barhale apart from the competition.

In a class of their own

Budding civil engineers were treated like VIPs when BarhaleWSP hosted youngsters from a local school for a site visit to a flood alleviation scheme near Halifax.



The project involves the installation of a 13.5m diameter shaft at Mytholmroyd on behalf of Yorkshire Water to help prevent flooding in the area. Safety was at the top of the agenda for

the nine to 11 year old children from the nearby Scout Road Primary School.

Before the site visit, the BarhaleWSP team called in to the school and gave a presentation about the potential hazards



of a construction site and the importance of safety. The pupils were then kitted out in hi-visibility vests and hard hats, personalised with their own names by BCS.

The youngsters also learned about the work of Yorkshire Water and Barhale WSP, heard why flooding occurred, what actions they could take in their own homes to reduce flooding and all about the operations on site.

When the children visited the site, they were escorted in groups of 10 to a viewing area adjacent to the site to see the piling rig in operation.

Site manager Alan Philips said: "This was an excellent opportunity to work closely with our local community and customers. The children were very interested in our work and were delighted with their personalised hard hats and hi-vis vests which featured their names and the BarhaleWSP, Yorkshire Water and Be Safe logos printed on the back."

Barhale wins outstanding achievement award for work on Olympic Park project

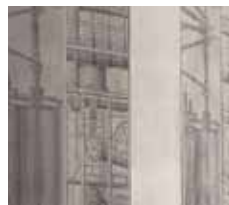
Barhale wins outstanding achievement award for work on Olympic Park project.

Barhale has been honoured with an outstanding achievement award celebrating 'pinnacle best-practice performance' for its role in delivering the Olympic Park pumping station.



The project - constructed on behalf of the Olympic delivery Authority - was recognised for its outstanding environmental and social sustainability features by CEEQUAL,

the accepted UK industry assessment scheme for improving sustainability in civil engineering and the public realm.



The primary foul sewer at the Olympic Park was the first Barhale project to be submitted to the rigorous sustainability

requirements of the CEEQUAL scheme for which the company achieved an 'excellent' rating. This additional recognition of its 'outstanding achievement' represents the scheme's 'Best of the Best' status.

The Barhale team and its design partners won the award in the landscape category, the winners having been chosen by the judges for their demonstration of "genuine excellence".

The primary foul sewer and pumping station will collect, convey and discharge waste water from the main venues and

Jobs well done

Awards for Barhale people from Olympic Park keep on coming. The latest are to two key members of the Barhale delivery team – Olympic Park Operations Manager Luke McDermott, and Site Manager Shane Gorman.

Luke and Shane were chosen for outstanding achievements and contribution to the Park's Environment and Sustainability.

Luke's Environmental award was for the constant 'coaching of site staff and labour', while Shane received his in the Sustainability Enhancement category for looking at the reuse of materials and responsible sourcing throughout the works. The pair were selected from among all the Olympic Park contractors to receive this recognition.

buildings on the Park up to and during the London 2012 Olympic and Paralympic Games and, after 2012, from the venues and residential developments.

Barhale Chief Executive Mark Cutler congratulated the winning team and said: "Well done to everyone who contributed to the winning of this award - the success enhances Barhale's reputation and highlights our continued commitment to excellence."



Mark Cutler CEO

Since joining the company back in August I have occasionally been asked 'why Barhale?' The honest answer is that it felt right; and it did not take very long to decide.

Firstly, I believe that Barhale has tremendous potential, for example the agility gained from our private ownership structure, our direct employment model and our core capabilities in some key sectors are all genuine strengths in the market place.

Secondly, Barhale's culture is highly regarded by our customers and is very well aligned with my own values. But also the prominence of the values is extremely encouraging.

With our new structure in place and revised Three Pillars model sharpening our customer focus, Barhale is in good shape and in some important areas is ahead of larger rivals in our development. I am certain there are a range of exciting opportunities ahead of us as we look to enter a new phase of growth.

Hopefully, like me, you are looking forward to the journey ahead.

Barhale 2011 - safe, efficient and responsible

Hopefully you will now be familiar with our revised 3 Pillar model, which has been updated to reflect some key themes:

- a clearer recognition of the role of our customers and supply chain in the model
- an updated terminology for each of the three pillars and putting safety first
- increased focus on the importance of our systems and processes in supporting Barhale's performance.

Our 3 pillar objectives support the Barhale Vision to be the best; achieved by being the safest, most efficient and most responsible contractor in our chosen sectors. Achieving these three objectives will ensure that our customers, our people and our supply chain are also successful.

Being the safest means safety is always our first priority, supported by visible leadership and our employee lead safety culture.

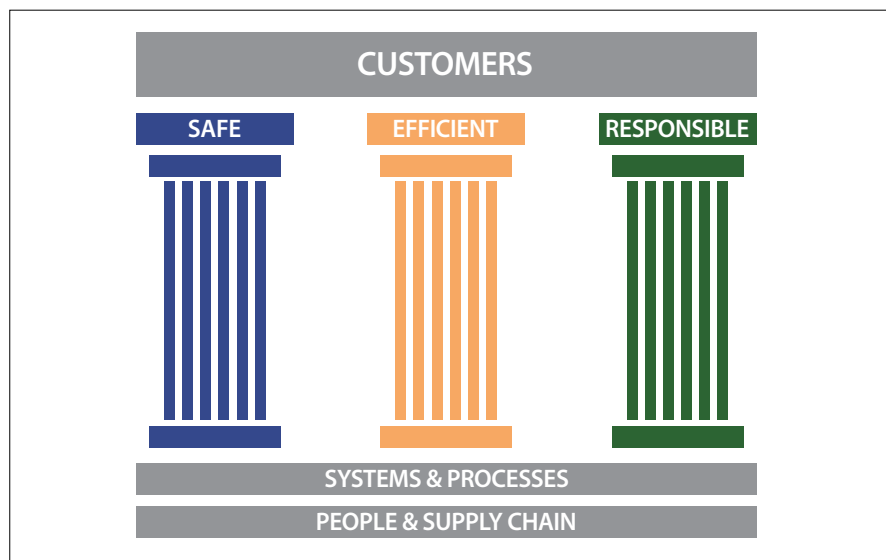
Being the most efficient means well planned, productive and profitable delivery in a responsive organisation which stays close to it's operations and self delivers where possible.

Being the most responsible means living our values and running a sustainable business established for the long term, leading the way in environmental performance and constantly being sensitive to our communities.

The new model is accompanied by a new set of 30 measures, which were unveiled last month. The full roll-out of new signage, updated procedures, forms and brochures is ongoing.

In addition a series of roadshows will be held in June to update Barhale people on the new model and our wider strategy going forwards.

We believe the new model and measures will ensure our long term sustainability as a business by ensuring our objectives and measures align with those of our customers and stakeholders.



Barhale Training Solutions - investing in the future

Barhale Training Solutions is the latest addition to the company's suite of integrated business operations.

The new enterprise, due to open in late spring, will be based in Wallows Lane, Walsall.

Refurbishment of the spacious two-storey accommodation is underway and when finished will comprise four training rooms, three syndicate rooms, plenty of breakout space and around 50 car parking spaces.

The venue, offering New Roads and Street Works Act (NRSWA) and Confined Space training capability, will not only provide an in-house training facility for the company's workforce but will also be made available to external businesses and organisations.

More information on Barhale Training Solutions is available from Venessa Luter on 01922 726723.



The first Medium Risk Confined Space training course, run for Eastern region employees at the training centre.



Welcome to the Barhale team



Barhale has announced two new senior appointments, with **Technical Services Director Mark Millington** responsible for engineering, pre-contract and HSE functions. Mark previously undertook similar roles in Carillion and Morgan Est.



Southern Director Ian Bailey also joins from Morgan Est where

he was regional director for the utilities business in the south. Prior to this Ian enjoyed a successful career with Carillion and British Rail.

Barhale sites among the medals in 2011 awards

Barhale has once again won a clutch of honours in the annual Considerate Constructors Scheme National Site Awards.

The scheme recognises sites where contractors are considerate and good neighbours, as well as clean, respectful, safe, environmentally conscious, responsible and accountable.

Some 640 winners were selected from 8500 sites to win bronze, silver or gold – that is just 7.5% of eligible sites. The selection is based on the points given by the scheme's monitors, as verified against the national marking averages.



Dave King and Terry Warrie of Barhale receive the bronze award on behalf of the Thorpe le Soken site from Harry Rich, Chief Executive of RIBA.

Other points taken into consideration include the manner in which any complaints have been handled by the site.

The three Barhale projects selected as among the best in the country in the 2011 CCS awards were:

Riversdale Bridge which won silver for a scheme to replace a pedestrian swing bridge over the River Weaver at Northwich in Cheshire with a 50 tonne steel bridge, incorporating a rotating 32.5 metre section. The CCS commendation said: "This very interesting and difficult site has risen to the logistical, environmental and safety challenges to a highly commendable standard whilst also



Barhale Contracts Manager Tom Hunter (left) receives the silver award on behalf of the Clova Road site from Harry Rich, Chief Executive of RIBA.

maintaining good communications with stakeholders and contributing significantly to the community."



Clova Road flood alleviation scheme for Thames Water in West Ham, in the London Borough of Newham also won silver.

The CCS commendation said: "This was a very demanding and extensive project to carry out. Dennis Marriott and his team demonstrated great professionalism with regard to compliance with the criteria of the CCS and well deserve this very high score."

Thorpe le Soken flood alleviation project to reduce the risk of sewer flooding to properties and highways in Essex - working as part of the @one Alliance on behalf of Anglian Water - was awarded a bronze.



Barhale Contracts manager Gary Wilde (second from left) and managing quantity surveyor Robin Stanton (right) pictured with the silver award for the Riversdale project with Gareth Pritchard, Kevin Day and Andrew Collins, from Cheshire West and Chester Council.

The CCS reported: "This was a small civil engineering site which has continued to maintain very high standards from the commencement of works. Impressive efforts have been made to limit the impact of the works on all residents, and to undertake small goodwill improvements that have benefitted the community. All in all an excellent case study for the industry."

In addition, Barhale Trant Utilities was ranked among the top 10% sites for its work on the Hardham Water Resource Project in West Sussex for Southern Water which involved the abstraction of water from the tidal stretch of the River Arun, 1.8km of pipeline, construction of a raw water storage pond containing 75 million litres, and two pumping stations. The site was praised for "continuing to implement the CCS code to a high standard".



A Barhale Lining Rig in use in Ayrshire.

Scotland project to improve drinking water quality on track

DW5 Ayrshire, a £27million utilities based design and build contract to improve drinking water quality, is set to complete the first project at Dougliehill four months ahead of programme.

The programme consists of over 1200km of intervention techniques over a two year period. The delivery programme was developed following the "source to tap" concept. This is a strategy for delivering clean water by taking it with you from the water source to the customer's home. Planned completion for Phase 1 will be March 2012.

Phase 1 of the programme consists of 260km PU lining, replacement of 85km slipline and PIM, 43km of Opencut, and over 800km mains cleaning techniques such as flushing, swabbing or scouring. Close negotiations are taking place with the local road authorities to ensure programme dates will be met.

Optimise go from strength to strength

Barhale's Health and Safety culture is certainly having an impact at Optimise. Near Miss Reporting is being encouraged and the number of completed cards continues to rise month on month (for example 268 were received in April).

The Optimise quarterly prize for 'Best Near Miss Card' was won by Barhale's Michael Gillespie who reported that a manrider cage had caught a discharge hose in a shaft. The pump and pipework was repositioned to ensure that there was no risk of further interference and reduce the potential of a significant incident.

The first year of Optimise's existence has seen an exceptional acceleration from zero to delivering £79m in Value of Work Done (VOWD) on the Capex side, against a target of £75m.

In these past 12 months, Optimise has also created a new organisation, with a structure and systems that seek to use best practice from all the joint venture partners.

Getting to know Connect - your flexible friend

There is a revolution going on at Barhale - and it's all to do with how people choose their benefits and access more information about their total reward package.

Barhale Connect is the name of this new online benefits scheme which was launched by the Payroll and Benefits Department in March.

It has been introduced to provide more flexibility and help people select individual benefits that suit their own lifestyle.

This new scheme is available in the first stage to salaried employees.

It has already proved a fantastic success with 92% of eligible employees logging on to the website a total of over 2000 times in just three weeks to make their benefits selections.



This level of employee engagement is well above average for the construction industry.

The scheme helps Barhale to provide a forward-looking benefits scheme and service as part of the company's continuous drive to retain and attract top talent. Reward Manager Sharon Southerton said: "The online scheme is available 24-7, every day of the year. It also

gives employees access to their reward package wherever they might be - in the office, on client sites or at home."

Barhale Connect is designed to make benefits and pensions simpler and more engaging. It aims to revolutionise the way that Barhale employees select their benefits and access information about their total reward package. Total Reward Statements will provide easy to understand information on the benefits available - and the site is packed with help on how to claim them.

Barhale Connect also enables employees to organise pension contributions and join the company pension online, using a range of helpful tools. The scheme has been put in place with Barhale's benefits partner Thomsons Online Benefits, the UK market leader.

Quick-thinking teams make potentially explosive discoveries

Two Barhale eastern region teams averted potential serious incidents with their quick-thinking and swift action.

First, a crew using a digger to upturn tarmac in Grimsby called the police when they discovered an unusual buried object - it turned out to be an unexploded Second World War bomb.

The street was sealed off by police who told residents living in nearby properties to remain in their homes.

The Explosive Ordnance Disposal unit were contacted and after several hours the large metallic object was identified as being a 50kg German bomb. It was removed and disposed of in a controlled detonation on a nearby beach by the specialist 5131 Squadron from RAF Wittering.

Barhale's Eastern manager Chris Smith commended the Barhale team - who were carrying out a digdown to enable a programme of relining for Anglian Water



Pictured are the Barhale crew who discovered the Second World War bomb in Grimsby: Lauren Windrass, Bob Bryant, Dean Smith, Jason Green and Mick Stebbing, the excavator driver.



Pictured: The gang who discovered and reported the gas leak: left to right are Marcus Plume, Chris Frow, Tom Dravidian McLeod, and Gary Richardson. The agent is Steve Seekings.

- for being alert and taking the correct action.

In a second incident, when a gang working on a DG5 flooding scheme at Holton le Clay near Grimsby caught a whiff of gas while cutting a trench, the supervisor stopped work and called in the Gas Board.

Although it took some time for the Gas Board to locate its own main, the leak was eventually tracked down and repaired

Chris Smith said: "Although there was no incident; it could have so easily been an explosion or fire. This was another example of taking the correct action and exhibiting the right behaviour - it also prevented a potential accusation that our works had created the leak."

Safety tops the agenda at Thames

Barhale site engineer Daryl Cook has won a prestigious award for showing "an exemplary approach to health and safety" and being a genuine safety leader role model.

Daryl, aged 22, who works on the Bounds Green site in north London, was named joint winner of the 'Young Person of the Year in Thames Water's Excellence in Health and Safety Awards 2011.

He was described as "passionate and approachable as a health and safety champion, displaying the leadership and day-to-day management that get others engaged and as a credit to Barhale." Martin Baggs, Thames Water's chief executive, who sat on the judging panel and presented the award said: "Health and safety matters more than anything else. It must be embedded in everything we do."



Daryl Cook (centre) with Barhale Chief Executive Mark Cutler and Chairman Dennis Curran.

Team spirit and long service celebrated with a stroll down Memory Lane



Barhale celebrated long service and team spirit with a special awards event in Walsall.

Hosted by Dennis, Barhale people with more than 20 years service were welcomed to a reception and celebratory meal followed by a trip to Cheltenham races the next day.

The reunion and meal brought about dozens of trips down Memory Lane and enough tales and fond reminiscences to fill a book.

The roll of honour – with a total of almost 400 years service between them – comprised Andy Flowerday 30 years, Bernie Sullivan 20, Bob Thomas 22, Brian Trafford 23, Charlie Doherty 25, Con Mulchinock 22, Dave Astbury 21, Dave Philpin 20, Frank Green 22, Ian Lee 23, Joe O'Connor 23, Mick Fox 21, Natasha Downen 22, Sharon Southerton 20, Stan Jackson 22 and Tom O'Leary 30 and Pam Ingram attended in recognition of her late husband Ted's 22 years service.

Others attending who have been associated with the company over many years included Patrick and Sean Curran, Father Eugene McGuillicuddy and Richard Price.

Father Eugene led a short remembrance for colleagues and friends who had passed away and held a blessing for the Barhale House building.

So, why have YOU worked with Barhale for so long?

"I love the team spirit and the craic – you can't beat it"

"I wouldn't have stayed so long if I hadn't enjoyed it so much"

"You look around and see people who have worked for the company for so many years and you think 'what a great advert'"

"I'd worked for Dennis before and so I knew what to expect and he didn't let me down"

"I like the Barhale way of doing things"

Helping to keep the customer satisfied

Passengers have been taking a keen interest in work being carried out by Barhale as part of a £4m facelift at Bolton station for Network Rail

And their opinion is that they like what they see.

Station manager Pam Williams was delighted with the positive feedback she received from customers at a recent 'Meet the Manager' event.

She said: "People commented that they have never seen so much work going on at any one time. Customers can watch the progress and see that people are actually working from the minute they arrive onto the site and see the improvements they are making.

"We stood and watched and discussed the works with customers; everyone we spoke to had nothing but praise for the Barhale teams and the progress of works."



Polite Barhale team praised by locals

Barhale has completed a flood defence scheme in Bishampton, near Evesham winning praise from local residents for being 'polite, professional and prepared to go the extra mile'.

The project for Wychavon District Council involved replacing existing underground pipes, clearing ditches to allow water to flow in a natural direction away from properties, the upsizing of culverts where the water flows and the creation of an additional storage tank.

Rodney Hodgkins of Bishampton and Throckmorton Parish Council praised the Barhale team saying "the whole scheme has been undertaken in a truly professional manner".

He commented: "The Barhale site representatives are a credit to their company - always pleasant, polite and prepared to go the extra mile to deliver satisfaction to the neighbourhood. I would have no hesitation in recommending Barhale and its employees."

Barhale people



Pictured here, Barhale people who attended the awards with host Peter Dobson and Walsall Mayor Cllr Gary Clarke and Mayoress Yvonne Clarke.

At the heart of the community

Barhale people do the weirdest and most wonderful things to help good causes.

And that good work was recognised when employees from the Walsall office were invited to attend a special awards ceremony held to put the focus on all those who help make a difference in their communities.

Barhale co-sponsors the Mayor of Walsall's Civic Awards, an event which gives the borough's unsung heroes their turn in the limelight.

The awards are known affectionately as the Doras - after nursing heroine Sister Dora who worked tirelessly for Walsall people - and nominations fell into eight categories, sponsored by local companies.

Hosted by popular local historian,

broadcaster and author Professor Carl Chinn, the event saw the Overcoming All Odds Award sponsored by Barhale won by Greta Walker who told guests of her battle with dyslexia and the difficulties people face with trying to do things such as open a bank account.

Greta, 47, of Walsall, is growing in confidence and is working as a volunteer receptionist/adviser at Walsall Centre for Independent Living.

Barhale people who attended the ceremony in recognition of their own work in the community - ranging from fancy dress fun runners to organisers of charity Christmas boxes and Easter Egg collections - included: Kellie Dixon, Claire and Frank Green, Iain Casson, Jo Ramsey, Ann Noble, Lorraine Emery, Kerry O'Carroll and Colin Farmer.

What goes up must come down...

Three colleagues from BCS will reach for the skies when they take part in a fund-raising parachute jump in June.

Safety Technician Ryan King, Sign Technician Darren Cresswell and Andy Barnfield from Building Maintenance are all leaping from a plane 12,000ft up above Cirencester in freefall tandem skydives.

Ryan is supporting Help for Heroes, Andy's sponsorship will go to the 3rd Sedgley Scouts and Darren is raising funds for Macmillan Cancer Support.

Ryan, who served with the Royal Navy, says that he has a fear of heights but



Intrepid BCS skydivers Andy Barnfield, Ryan King and Darren Cresswell.

wants to do his bit to support those in the Forces.

The trio thanked Barhale for sponsoring them. They are all busily signing up sponsors from family, friends and colleagues to raise as much as possible for their good causes.

Sad farewell

Barhale mourned the death of Simon (Sid) Dainty in March.

Sid was somebody who you could have a laugh and joke with and was well respected by his colleagues and the workforce based predominantly in the Eastern region.

He always promoted the Barhale Values and usually insisted everything should be painted blue and yellow with Barhale stickers covering it! A supporter of the Wolves and keen speedway fan, riding speedway bikes when he was younger; he also enjoyed a good game of golf. Our thoughts are with his wife Sia, son Frankie, brother and sister in law Tim and Jackie.



Devil in disguise

Kerry O'Carroll from BCS customer support

centre was among the Barhale guests at the Mayor of Walsall's Civic Awards. She was one of the participants in a charity walk that raised £94,000 for the Acorns Children's Hospice. She completed the walk in less than two and a half hours.

Welcomes and celebrations

Congratulations go to the following Barhale Scotland members of staff who are all celebrating recent engagements, marriages and new arrivals:

NRSWA Technician Rea Graham who got engaged to Dave Sim, just before Christmas. Rea and Dave hope to tie the knot in September 2012.

Site Agent Simon Deplace on his marriage to Susan on 29th January. Simon and Susan have extra cause for celebration due to the arrival of their son, Benjamin Thierry Deplace who was born on 29 March, weighing in at 6lbs 11oz.

Planning Engineer Steve Atkinson and his wife Marie on the birth of their son Charlie John Atkinson, who was born on 7 March, weighing in at 6lbs 14.5oz..

Baby Chloe calls in

Congratulations to Karen Ward, Insurance Officer at Watford Office, and husband Daniel Ward, a former Barhale IT Technician until last year, on the birth of baby Chloe who was born on 12 February and has already enjoyed her first visit to the office!

Eggcellent

Barhale people in the Walsall office donated a mountain of Easter eggs to help 'Rosie's Helping Hands' charity which has teamed up with local charity '4 Steps to a Smile' to help give children in care in the West Midlands chocolate eggs at Easter. Lorraine Emery handed over the eggs to the charity when they visited the office.

