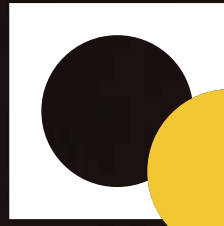


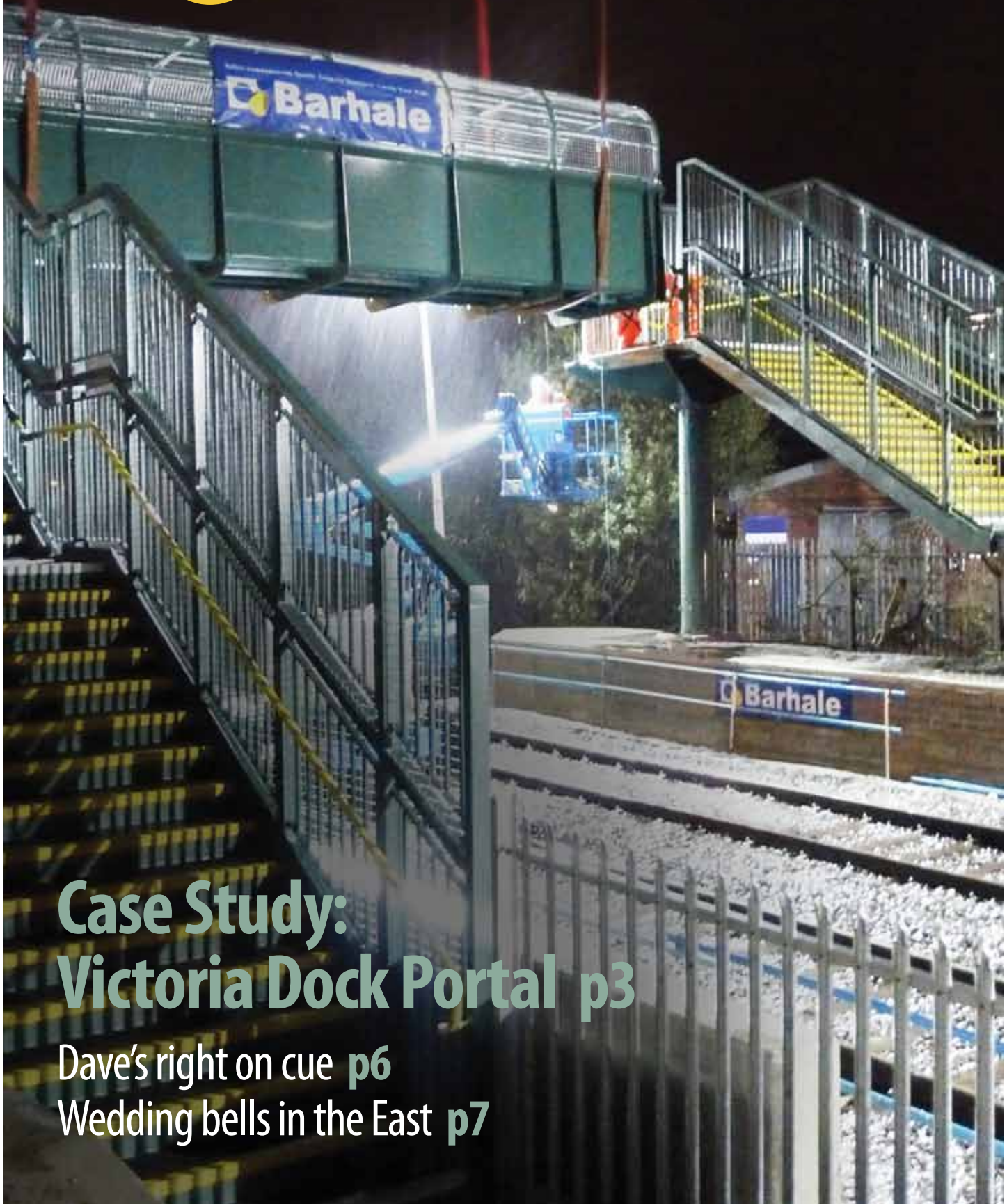


Autumn 2011



Barhale *news*

Safety | Communication | Quality | Integrity | TeamSpirit | Caring | Trust | Pride



Case Study: Victoria Dock Portal p3

Dave's right on cue p6

Wedding bells in the East p7

Welcome to the latest edition of Barhale News...

It's been just over 12 months now since I joined Barhale as Chief Executive and I'm really pleased with the progress we are making.

Dennis and I have absolutely the same vision for the business - to be a market leading infrastructure contractor. We want to be renowned not only for what we do, but even more importantly the way we do it - in line with our values and with a passionate, directly employed workforce which upholds the Barhale tradition for first-class delivery and safety performance.

Some of the highlights over the last year include new contract awards, reaching the top quartile of KPIs in our current programmes and good progress in all our sectors. There have been a number of new faces join the business who I am pleased have blended well into the Barhale culture. There have been many tremendous achievements throughout the year by people who are Barhale 'man and boy'.

In this edition of Barhale News hopefully you will get a sense of the dynamic feel to the business, and the ambition we have for the future. For example, the opening of our new training centre by the Chairman of Crossrail represents an important investment for us. In the centre pages there is an up to date compendium of who's who in Head Office and central functions.

But, most importantly of all, there are numerous stories of your successes out in the field, often where members of the public and our own customers have written to me to express their thanks for the way you represent the company on a day-to-day basis.

You should rightly be proud of your efforts over the last year, and, as we approach Christmas and the year end, a big thank you from Dennis and me.



Dennis Curran Chairman

Mark Cutler CEO

BarhaleWSP has the **WOW!** factor

The award-winning BarhaleWSP team is enjoying more success after scooping another prestigious accolade.

Members of the Spring Bank Road project to install a drain run replacement in Chesterfield were named as the winners of the **WOW! You Went The Extra Mile** category at the **WOW! Awards** which were held in Bradford in October.

The crew - Pat Ferguson, Brian Trafford, Peter Cassidy, Nick Curtis and Michael McKeown - won the award for helping a nearby children's charity transform an overgrown piece of land into a garden while they were working on the drain project.

Operatives working on the Newbridge Drive project were named runners-up in another category. Chris Wosman, Michael Fox, Terry Lloyd, Colin Cowpe, Jim Coyle, John Watkin and Jamie Woolley all received a certificate as recognition of their work.

The WOW! Awards were set up in 1999 to raise standards of customer service across all industries. Yorkshire Water joined the scheme in 2010.

It caps a successful few months for BarhaleWSP after Chris Wosman won the Outstanding Individual Contribution award and the Customer Relations Team won the Best Customer Service award at the Yorkshire Water Partner Awards in July.

BarhaleWSP was highly commended for the East Street project in Leeds at the Yorkshire and Humber Construction Best Practice Awards.



Pat Ferguson and Chris Wosman celebrate BarhaleWSP's success at the WOW! Awards.

We hope you enjoy reading Barhale News and keeping up-to-date with what's going on around the company.

This is your magazine and we'd like to hear from you about what you'd like to see included in future editions.

Would you like to tell people about your team or any interesting projects you're working on at the moment?

If you've got any stories or ideas you'd like to share, please call the Communications Manager **Jonathan Wood** on (01922) 726 776 or email him at jonathan.wood@barhale.co.uk

any news?

Cover image: Chorley Rylands pedestrian footbridge, reproduced with the kind permission of Rob Gregson Photography.

CASE STUDY 1

Business Unit: **Optimise**
Project: **Trunk main relining**
Location: **North London**

An Optimise team is putting in a gold medal winning performance to ensure that an Olympic event is not disrupted by a burst water main.

The team is relining both 24" and 36" cast iron trunk mains along roads in north London which run past Lords Cricket Ground, the venue for the London 2012 archery competition.



The project, which is due for completion by the end of March 2012, calls for more than 1km of 24" trunk main along Kilburn High Street to be lined with 500mm of PE pipe in two phases, with a third phase relining 500m of 36" trunk main in Maida Vale and St John's Wood Road.

Site Manager Andy Hart said: "By the time the Olympics start, it will be nice to know that part of the trunk main that runs directly outside the ground will have been replaced and no disruption to the

Olympics will be caused by an unforeseen burst main."



Site Manager Andy Hart and Site Foreman Phil Froggett are pictured in Kilburn High Street.

Barhale Scotland workers come to the rescue...

Quick-thinking Barhale Scotland operatives came to the rescue of two holidaymakers when a mini tornado ripped through the caravan park where they were staying.

The gang were working on a DW5 job at the Ranch Holiday Park near Maybole, in Ayrshire, when the freak gust of wind blitzed through the park, throwing caravans into the air and leaving a trail of destruction in its wake.



The workers managed to get into one of the caravans and drag the shocked

couple free before the emergency services arrived.

Site Manager Allan McWhinnie and Customer Services Technician Alan Dron, who were both on-site at the time of the twister, said they had never seen anything like it.

"We were relining one of the water mains on the site when we saw some of the caravans being tossed into the air," Allan said. "We couldn't believe what we were seeing.

"We rushed over and pulled the couple out of their caravan which had been completely destroyed by the wind. They were pretty shaken up by the whole thing and were taken to hospital in an ambulance, but I don't think they were badly hurt."



"The wind just seemed concentrated in one area and a caravan just a few feet away was completely untouched," said Alan.

"Fortunately there weren't many caravans or people on the site because it happened in the middle of the week."

CASE STUDY 2

Business Unit: **Tunnelling**
Project: **Victoria Dock Portal**
Location: **London**

The tunnelling team working on the Seagull Lane project in London are flying high after finishing the project early.

The team completed the project installing five caisson shafts and 300m of concrete pipe ahead of schedule.

The project is part of the wider £16 billion Crossrail project to build a railway under central London.

Tunnelling Business Unit Manager Tom Kavanagh said the team had performed brilliantly in difficult ground conditions.



"We completed the project ahead of schedule, despite the difficult soft water bearing soil at tunnel level," he said.

"Tom Corless and Chris Warren were operating the tunnel boring machines when we achieved great production with a best drive average of 20.3m per shift and 16 pipes (32m) in one of the shifts."

Shown above: Operatives Ben Green and Scott Fabri shake hands after a job well done at Seagull Lane.

Crossrail Chairman cuts the ribbon at Barhale's new training centre

The man responsible for spearheading a £16 billion project to build a new railway under central London was the guest of honour at the official opening of Barhale Training Solutions.

Crossrail Chairman Terry Morgan was joined by other VIP guests, including Judy Lowe, Deputy Chair of the CITB, and a cross section of Barhale personnel, for the opening of Barhale's new in-house training facility in September.

Terry, who was invited to open the centre by Barhale Chief Executive Mark Cutler, said he was very impressed with the facilities.

"I'm very keen on businesses promoting vocational skills which will benefit the UK's economy in years to come which is why I'm pleased with what Barhale are doing," he said.

Mark said Barhale was delighted to welcome Mr Morgan to the training centre.

"We're very proud of the centre and extremely pleased that Terry took the time out of his busy schedule to visit us," he said.



Crossrail Chairman Terry Morgan (centre) officially opens Barhale Training Solutions with the help of Barhale Chairman Dennis Curran (left) and Chief Executive Mark Cutler (right).

Who's Who at Barhale...

Ann Noble
PA to Directors



"I started with Barhale in February 1998 and my day-to-day responsibilities include looking after the Directors.

I'm also responsible for organising corporate events and I am the Head Office Facilities Co-ordinator"

Christian Standage
Bid Manager



"I've been with Barhale since December 2009 and I'm responsible for the preparation of tender returns, co-ordinating bid teams for both internal and external suppliers and working with engineering managers to determine the best solutions for our bids."

Rachel Cooper
Performance Administrator



"I joined Barhale in June 2011 and I have two key roles - I'm responsible for collecting the KPI performance data and compiling it into corporate figures and graphs, as well as working with different teams looking at how we can improve business performance."

Name	Position	E-mail	Telephone
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Administration

Ann Noble	PA to Directors	ann.noble@barhale.co.uk	01922 726767
Rose Bibb	Admin & Facilities Co-ordinator	rose.bibb@barhale.co.uk	01922 726762
Bav Sambhi	Receptionist	bav.sambhi@barhale.co.uk	01922 707700
Lesley McGann	Receptionist	lesley.mcgann@barhale.co.uk	01922 707700

Business Development

Phil Howden	BD Manager	phil.howden@barhale.co.uk	01922 726779
Kelly Wilkes	Business Development Assistant	kelly.wilkes@barhale.co.uk	01922 726777

Supply Chain

Dave Moran	Supply Chain Manager	david.moran@barhale.co.uk	01922 726850
John Lee	Buyer	john.lee@barhale.co.uk	01922 726729
Daren Asson	Buyer	daren.asson@barhale.co.uk	01922 726728

Design and Engineering

Mark Davies	Engineering Services Manager	mark.davies@barhale.co.uk	01922 726791
Natalie Bains	Engineering Technician	natalie.bains@barhale.co.uk	01922 726721
Kevin McManus	Graduate Engineer	kevin.mcmanus@barhale.co.uk	01922 726707

Estimating

Iain Anderson	Head of Proposals	iain.anderson@barhale.co.uk	01922 726790
Neil Makin	Estimating Manager	neil.makin@barhale.co.uk	01922 726775
Ami Sohal	Tender Administrator	ami.sohal@barhale.co.uk	01922 726742
Brian Dawes	Estimating Assistant	brian.dawes@barhale.co.uk	01922 726736
Chris McGirr	Estimator	chris.mcgirr@barhale.co.uk	01922 726706
Christian Standage	Bid Manager	christian.standage@barhale.co.uk	01922 726816
Mike Thompson	Senior Planner	mike.thompson@barhale.co.uk	01922 726741
Natasha Downen	Administrator	natasha.downen@barhale.co.uk	01922 726737
Pieter Hall	Bid Manager	pieter.hall@barhale.co.uk	01923 474558
Sean Jenkins	MEICA Estimator	sean.jenkins@barhale.co.uk	01922 707700
Steve Knapper	Senior Estimator	steve.knapper@barhale.co.uk	01922 726741

Finance

Martin Lawson	Financial Controller	martin.lawson@barhale.co.uk	01922 726713
Andrew Proverbs	Finance Manager	andrew.proverbs@barhale.co.uk	01922 726705
Kellie Dixon	Assistant Management Accountant	kellie.dixon@barhale.co.uk	01922 726703
Elizabeth Geddes	Assistant Accountant	elizabeth.geddes@barhale.co.uk	01922 726708
Gill Plant	Purchase Ledger Clerk	gillian.plant@barhale.co.uk	01922 726707
Hanna Head	Purchase Ledger Clerk	hanna.head@barhale.co.uk	01922 726702
Margery Commock	Purchase Ledger Clerk	margery.commock@barhale.co.uk	01922 726704
Scott Butler	Purchase Ledger Clerk	scott.butler@barhale.co.uk	01922 726717

HR and Payroll

Jim Drain	HR Manager	jim.drain@barhale.co.uk	01922 726748
Dawn Priestner	HR Advisor	dawn.priestner@barhale.co.uk	01922 726722
Sarah Smith	HR Advisor	sarah.smith@barhale.co.uk	01922 726746
Barbara King	Payroll Supervisor	barbara.king@barhale.co.uk	01922 726710
Jane Schnabel	Payroll Administrator	jane.schnabel@barhale.co.uk	01922 726709
Lisa Coy	Payroll & Benefits Administrator	lisa.coy@barhale.co.uk	01922 726763

Health, Safety, Environment and IMS

Andy Dodman	Health and Safety Manager	andy.dodman@barhale.co.uk	01922 726808
Iain Casson	Business Improvement and Environmental Manager	iain.casson@barhale.co.uk	01922 726839
Rachel Cooper	Performance Administrator	rachel.cooper@barhale.co.uk	01922 726842
Becky Strickland	Graduate Environmental Advisor	rebecca.strickland@barhale.co.uk	01922 726847
Colin Farmer	IMS Manager	colin.farmer@barhale.co.uk	01922 726835
Lorraine Emery	Management System Co-ordinator	lorraine.emery@barhale.co.uk	01922 726834

Name	Position	E-mail	Telephone
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Insurance

Robert Penicud	Insurance Officer	robert.penicud@barhale.co.uk	01923 474516
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IT and IS

Mike Mackintosh	IT Manager	mike.mackintosh@barhale.co.uk	EMAIL
Andy Sinclair	Senior IT Engineer	andy.sinclair@barhale.co.uk	EMAIL
James Pyatt	Senior IT Engineer	james.pyatt@barhale.co.uk	01922 726755
Richard Fairclough	IT Helpdesk Engineer	richard.fairclough@barhale.co.uk	01922 726761
Mike Carter	IT Engineer	mike.carter@barhale.co.uk	EMAIL
Simon Morgan	IT Service Desk Analyst	simon.morgan@barhale.co.uk	01922 726754
Craig Hadfield-Richards	IS Developer	craig.hadfield-richards@barhale.co.uk	
Earl Collins	IT Developer	earl.collins@barhale.co.uk	
Mark Billingsley	IT Apprentice	mark.billingsley@barhale.co.uk	01922 726735
Henry Arthur	IS Manager	henry.arthur@barhale.co.uk	01923 474511
Mark Yelland	Information Systems Analyst	mark.yelland@barhale.co.uk	01923 474510

Learning & Development

Tina Moore	L&D Manager	tina.moore@barhale.co.uk	01922 726747
Glen Bevis	H&S Trainer	glen.bevis@barhale.co.uk	01922 726849
Kelly Perry	Rail Training Co-ordinator	kelly.perry@barhale.co.uk	01922 726730
Danielle Inman	Training Co-ordinator	danielle.inman@barhale.co.uk	01922 726849
Venessa Luter	L&D Advisor	venessa.luter@barhale.co.uk	01922 726723

Marketing

Bob Bryant	Graphic Designer	bob.bryant@barhale.co.uk	01922 726874
Jonathan Wood	Comms Manager	jonathan.wood@barhale.co.uk	01922 726776

Rail

Tim Withington	Engineering Manager Rail	tim.withington@barhale.co.uk	01922 726738
Norma Mclean	Rail Interface Planner	norma.mclean@barhale.co.uk	01922 726824
Clare Harvey	Document Controller	clare.harvey@barhale.co.uk	01922 726739

BCS

General Enquiries			01922 726800
Plant Breakdowns			01922 726800
Requisitions	BCS Requisitions	BCS Requisitions	
Queries & Complaints	BCS Queries & Complaints	BCS Queries & Complaints	

Business Unit Managers

Chris Smith	@One Alliance	chris.smith@barhale.co.uk	07831 263429
Craig Watt	Infrastructure Southern	craig.watt@barhale.co.uk	07947 961642
Darren Hynes	Northern and Midlands	darren.hynes@barhale.co.uk	07984 090257
Iain Young	Scotland	iain.young@barhale.co.uk	07736 056 828
James Mulchinock	BCS	james.mulchinock@barhale.co.uk	01922 726793
Tina Moore	Barhale Training Solutions	tina.moore@barhale.co.uk	01922 726747
Tom Kavanagh	Tunnelling	tom.kavanagh@barhale.co.uk	07908 948950
Tom Hunter	Water South	tom.hunter@barhale.co.uk	07917 168866

Joint Venture Managers

Andy Alcock	Optimise	andy.alcock@optimise.co.uk	01189 236904
David Welch	BTU	david.welch@barhale.co.uk	02392 456900
Peter Marchant	Barhale WSP	peter.marchant@barhalewsp.com	08448 481092

Simon Morgan

IT Service Desk Analyst



"I joined Barhale in May 2011 and I'm responsible for logging IT-related incidents and requests and being the first point of contact for providing technical support to users from across all business units."

Tina Moore

L&D Manager



"I've been with Barhale since September 2010 and I'm responsible for the provision of learning and development training, with a particular focus on health and safety. I'm also responsible for Barhale Training Solutions and the courses it provides, as well as Barhale's internal communications."

James Mulchinock

Business Unit Manager (BCS)



"I joined Barhale in September 1995 and I'm responsible for all aspects of BCS, from winning work, ensuring that work is delivered safely and profitably and for growing the business in line with the company's expectations, both internally and externally."

Olympic Park project wins another accolade

An award-winning Barhale project has landed another accolade after being named as one of London's best buildings.

The Pudding Mill Lane Pumping Station at the Olympic Park was declared winner in the Servicing Building of the Year category at the recent New London Architecture Awards.

The Barhale team and its design partners held off competition from dozens of other entries to scoop the prize at the inaugural awards which were presided over by a select panel of experts in architecture and urban design.

It is the second award the project has won recently after it was recognised

for its outstanding environmental and social sustainability by CEEQUAL, the accepted UK industry assessment scheme for improving sustainability in civil engineering and the public realm.

The Olympic Delivery Authority's Project Sponsor for Utilities, Ruari Maybank, congratulated Barhale on its latest success.

"The project has been judged to contribute to the urban environment and local community through design excellence and shows a respect for context and demonstrating innovative and efficient use of resources," he said.



Three's the magic number

Barhale operatives scored a hat-trick of bridge drop-ins during a busy season, which has seen crossings installed in Cumbria, Lancashire and the West Midlands.



Chorley Rylands

Operatives lowered a pedestrian footbridge into place over a stretch of railway in Chorley which in the past has been the scene of several accidents.

The footbridge over the Chorley Rylands crossing was installed in October during a four-hour operation.



Chalk Beck

Teams from Northern, Scotland and Southern divisions joined forces to demolish an old bridge and install its replacement in little more than two days at Thursby, in Cumbria.

The crews demolished the old 12m span rail bridge and installed a twin U-deck bridge during the 54-hour possession in September.



Sutton Coldfield

The new pedestrian footbridge at Sutton Coldfield station was installed in August during a delicate operation which involved lowering the bridge into place over the main station building.

Following careful crane control, the bridge was landed onto its bearings, fitting perfectly, during the seven-hour possession.

Pool king Dave is right on cue

A BCS signmaker has proved himself to be top of the potters after helping his team reach the quarter finals of the national pool championships.

Dave Matthews, 41, who plays for the Midland Snooker and Pool Club in Bilston, got through to the last eight of the prestigious two-day competition which was held in Great Yarmouth in October.

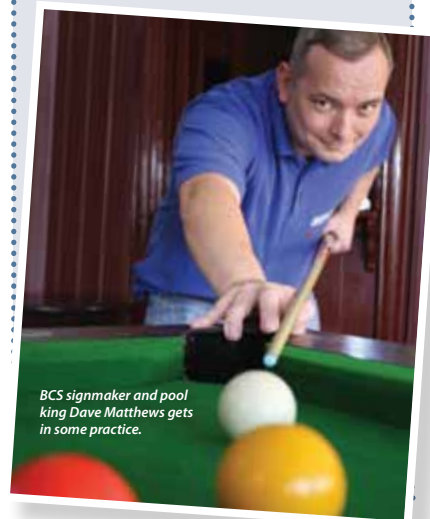
Competing against 96 sides containing some of the best pool players from around the UK, Dave and his team battled their way to the quarter-finals.

However, despite taking a 9-6 lead and needing just one more frame to reach the semi-finals, Dave's team were pegged back to 9-9 and were eventually knocked out in a nailbiting shootout.

Dave, who has played pool since he was 16 and has represented the West Midlands at county level, said the team were determined to do even better next year.

"It was a great weekend, although we were a bit disappointed to get knocked out at the quarter finals stage, especially after taking a 9-6 lead," he said.

"We'll be back next year though and hopefully we can do even better."



BCS signmaker and pool king Dave Matthews gets in some practice.

Barhale teams praised for their work

Barhale operatives working at sites around the country have been making friends and impressing householders with their courtesy, friendliness and the pride they take in their work.

The team who spent four months over the summer working on a scheme to ease flooding in Hepscott, Northumberland, were praised for their "courteous and helpful" manner by the parish council.

The project involved the installation of new pipes, eight manholes and a bifurcation chamber, and saw the main road having to be closed off for six weeks, with traffic having to be diverted around the village.

Chair of Hepscott Parish Council Derrick Melia praised the Barhale team for the care and respect they had shown to villagers.

"At the last meeting of the parish council it was agreed that the work carried out recently within the village, necessitating a fairly long road closure, had been handled with due care and respect to the villagers involved," he said.

"The work staff were courteous and helpful at all times."

Operatives in South Kirkby, Leeds, also received a thumbs-up from a grateful Peter Swift after installing a new pipe line across his land.

"The team of workmen and the site foreman who carried out the new pipe line work did everything possible to make it a safe working environment and caused no stress to my animals whatsoever. They also left the site in an excellent condition," he said.

Finally, Jane McLaren from Irvine, Scotland, wrote in to thank Alan Dron and his team after they helped reconnect her water supply after it was cut off following work on the mains near her home.

"I was most impressed by the service I got from these gentlemen. It can be worrying for householders when the water supply is being affected, but I was reassured by your employees and must commend you for your customer service," she said.

CASE STUDY 3

Business Unit: **Scotland**
Project: **Fallago Rig Windfarm**
Location: **Scottish Borders**

Barhale Scotland operatives working on the Fallago Rig windfarm project are preparing for a hard winter – including stocking up on blankets and tins of soups in case they get snowed in.

The team, which is building the control building for the 48-turbine windfarm, will be working on a site which is 300m up a hillside in the Scottish Borders and 14km from the nearest main road.

The 26-week project, which started in October, is due to be completed early next spring, with the windfarm scheduled to become operational next autumn.

Scotland Business Unit Manager Iain Young said: "It's going to be a challenging project to work on so we're planning for all contingencies, including the team getting snowed in for a few days.

"Maybe we should send up a St Bernard dog with a cask of brandy around its neck as well!"



Noticeboard

A warm welcome to...

A warm welcome to everyone who has joined Barhale in the last few months, including:

Daniel Aldous, Daren Asson, Luke Aveyard, Denis Balla, Glen Bevis, Paul Boothby, Wayne Boyle, Nathan Branch, Kim Brown, Nicholas Cattano, Tony Catton, Radoslaw Cieslak, Philip Coen, Richard Daly, Ashley Dargavel, Jason Deravairere, Colm Dickey, Neil Driver, Graham Duncan, Brian Dymock, Peter Earls, John Ellis, John Evans, Kevin Fenlon, Walter Flager, Kevin Flaherty, Dermot Foley, Ian Fox, Carl Garrett, Michael Gormley, Stuart Graham, James Greaney, Colin Griffin, Neil Harman, Gregory Haynes, James Harrington, Neil Henley, Mihai Ichim, Emmanuel Iwuamadi, David Jobson, Paul Jones, James Keigan, Colin Kelly, Eion King, James Lynch, Toni Marshall, Ian Martin, Eamonn McGlacken, Dominic McNamara, John Neil, Neil Henley, Michael Lane, Glen O'Leary, Jamie Massingham, Jody Micklewright, John Mullins, Jonathan Palmer, Jeremy Parker, Gareth Pryce, Alan Rock, Daniel Ryan, Ioan Sandu, Patrick Savage, Ricki Scherdel, Robert Shortman, Terence Shortman, Paul Sinclair, Richard Thomas, Sunita Tulsie-Jupp, Daniel Tyson, James Walby, Ian Walsh, Patrick Walsh, Francis Ward, Ben Wells, David Wilkinson, and Kelly Wilkes.

Three-sy does it for blushing Eastern brides...

The wedding bells have not stopped ringing in the Eastern region after a hectic summer wedding season.

Alliance Buyer Sally MacDonald (née Smith), Materials Buyer Natasha Gabriel (née Ogden) and PA Kate Housley (née Rowbotham) all got married within a few weeks of each other.

The trio celebrated their big days with colleagues at the Maskew office with a bottle of bubbly.



Sally MacDonald, Natasha Gabriel and Kate Housley celebrate their big days.

Weddings & Engagements

The last few months have been a busy time for Barhale brides and grooms, with several members of staff taking the plunge and tying the knot. Congratulations to Tom Kavanagh, John Lawson, Mary Clampsey, Gavin Woods and Tony Early.

Congratulations also to Lisa Coy, Natalie Bains and Jonathan Wood on their engagements.

Sad Losses

It is with great sadness that Barhale has to announce the death of three colleagues - Operative Bernie Sullivan, former Chief Executive Mike Hayes and former Business Development Manager David Mansell.

We have passed on thoughts and condolences to all of their families.

Births

Congratulations to IS Developer Craig Hadfield-Richards on the birth of his baby boy, Isaac, and to Senior IT Engineer James Pyatt on the birth of baby Thomas.

All in a day's work...

John Ellis, Finance Director



Six questions...

Where were you born and where do you live now?

I was born in Lincoln, but I now live in Nottingham with my wife, Samantha, and our three children, Henry, Molly and Harvey, as well as Fred, our golden Labrador.

What do you like to do to unwind?

I enjoy walking the dog, going to the gym, travelling, reading and attending live concerts, shows and the cinema.

I enjoy supporting my children in their school work, personal development and hobbies. I'm also an avid sports fan and hold season tickets at Tottenham Hotspur and Nottinghamshire Cricket Club, as well as regularly following the England cricket team at home and abroad.

What is your favourite food?

I like Indian food and traditional roast beef with Yorkshire pudding - foods my wife would say aren't good for me!

What was the last book you read?

The Leopard by Jo Nesbo. I also enjoy Lee Childs and John Grisham novels too.

Where do you like to go on holiday?

Italy is one of my favourite destinations, but I enjoy visiting new places and, through work, holidays and watching sport, I have been fortunate enough to visit more than 70 countries.

What CD do you have playing in your car?

U2's Greatest Hits

What are your responsibilities?

I'm responsible for a range of areas, including Finance, IT, Human Resources, Supply Chain, Learning & Development and BCS, including Barhale Training Solutions.

I also represent Barhale on the JV boards of Thames Water Optimise and Southern Water BTU and have a keen interest in business process improvement.

What are the key challenges facing Barhale?

As with all companies in these difficult economic times, winning and delivering profitable work is a tough challenge, as is managing cash flow to fund the company's growth aspirations and entrance into new sectors.

It is important for each of us, individually and collectively, to do what we say we are going to do - whether that's individual actions taken away from meetings, delivering projects on time and to budget or meeting departmental or business unit budgets and forecasts.

What do you think Barhale's key strengths are?

When I joined Barhale in September, my first impression was how strong the set of values is across the company.

The key strengths which will carry the company forward and help us go from strength to strength are our good reputation for health and safety, our high level of direct workers, the perception that we're very strong on

project delivery and, last but not least, that it's an enjoyable place to work.

Where do we need to focus?

There are always areas for improvement and one of the key areas is the need to strengthen the balance sheet and dilute the reliance on the AMP cycle by year 5 of AMP 5. We also need to strengthen the commercial organisation and processes, and improve the accuracy of our forecasts - trading, profit and cash.

We need to closely manage the challenges of the Thames Water Optimise JV and close out final accounts satisfactorily and reduce WIP.

Finally, we need to develop strategies for integrated IT/IS solutions, supply chain and expanding BCS, internally and externally.

Career in brief...

During my career, I have worked for GEC, BTR, T&N, Alstom, LDV and Morgan Sindall.

I've been fortunate enough to have lived and worked in a number of places within the UK, as well as internationally, including Antwerp and Brussels in Belgium; Hamelin, in Germany; Paris, in France; and Detroit, in the USA.

CASE STUDY

4

chloride dosing system, the replacement of four primary settlement tank scraper systems and the refurbishment of two inlet screens at the East Worthing Waste Water Treatment Works.



The work also involves the replacement of two odour control scrubber towers, the refurbishment of two pumping stations and the installation

of longitudinal weirs, as well as corrective concrete coating repair work to the inlet chamber.

BTU, which is carrying out the work on behalf of Southern Water as part of the East Worthing Improvements Project,

started the project in April 2010. BTU has been working on the project together with design partner URS Scott Wilson.



Business Unit: **BTU**
Project: **East Worthing Waste Improvements Project**
Location: **East Worthing, West Sussex**

A BTU project to refurbish a waste water treatment works in West Sussex is on course to be completed in spring 2012.

The East Worthing Improvement Compliance Project will see the installation of a new 30,000 litre ferric